

CHARLESTON

POLICE DEPARTMENT



Contact: Charles E. Francis

Phone: (843) 720-2497

E-mail: Francisc@charleston-sc.gov

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Charleston Police Department Alternative Call Response Plan For Non-Emergency Calls

The Charleston Police Department is instituting an Alternative Call for Service Plan in an attempt to limit the number of contacts for its employees amid the Coronavirus outbreak. Until further notice, officers may respond to complaints of nonviolent incidents that have occurred in the past with a telephone call to the complainant. Incident reports can still be written and follow-up investigations, where necessary, will still occur.

Examples of calls that citizens are likely to hear back from an officer on the phone are thefts or vandalisms that occurred earlier. Supervisors will always be available to review the information provided by the caller to determine if a physical response is required.

As always, The Charleston Police Department will continue to ensure the safety of our community through proactive patrol and rapid response to in-progress criminal activity.

The procedure for citizens remains unchanged. Always call 911 if there is an emergency situation. If it is a non-emergency, please call Consolidated Dispatch at (843) 743-7200.

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Charleston Police Department | 180 Lockwood Boulevard | Charleston, SC | 29403